

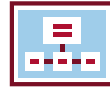


*Offering skills, training,  
and college credentials to  
help your company grow.*

## **Shrink your** **Workforce Skills Gap**

**First Call and The Talent Ladder have partnered to offer training programs that attract, develop, and retain your workforce and offer college credits in the process.**

### **What we do**



#### **Organizational Analysis**

We evaluate performance, development, and training to customize a plan that meets your company's specific needs.



#### **Certificate Programs**

Industry recognized micro-credentials in manufacturing and business skills.



#### **Customized Programs**

We work with your company to develop customized and flexible training, bringing solutions to partners in weeks rather than years.



#### **Credit for Training**

We connect current company training programs to college credits.

| Manufacturing   |                               |
|---|-------------------------------|
| CNC Machining   | Quality Assurance             |
| Safety Technician   | Advanced Manufacturing        |
| Drafting & CAD  | Logistics and Distribution    |
| Leadership  |                               |
| 1st Time Leaders  | Group Communication           |
| Conflict Resolution   | Equity Leadership Certificate |
| Building and Leading Effective Teams  |                               |
| Business Skills   |                               |
| Entry Level Employability   | Business Analytics            |
| Writing and Documentation   | Business Communication        |
| Customized  |                               |
| We build customized training solutions that support your culture, your leadership, and your needed skills through a variety of rich media development and delivery. |                               |



“

The Talent Ladder’s **willingness** to adapt curriculum to our specific needs demonstrates their **commitment** to working with industry partners and their **ability** to prepare people for the workforce.

”

*Barbara Walters, Director of Strategy & Innovation*

**Contact us**

Contact First Call by phone or email to schedule a meeting >>

317-596-3280 | [info@firstcallinc.com](mailto:info@firstcallinc.com)